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October 17, 2007

Charles L.A. Terreni, Esquire
Chief Clerk/Administrator
Public Service Commission of South Carolina
P.O. Drawer 11649
Columbia, South Carolina 29211

IN RE: Docket No. 2007-274-C Complaint of Richard Ware Regarding Toll Charges Incurred When Dialing a Prefix from 272 to 390

Dear Mr. Terreni:

On June 16, 2007, Richard Ware filed a complaint with the South Carolina Public Service Commission (Commission) regarding toll charges incurred when he calls from one of his homes in North Myrtle Beach, which has a 272 prefix, to his other home in North Myrtle Beach, which has a 390 prefix. Mr. Ware expressed frustration that he could not call from the 272 prefix to the 390 prefix without incurring charges, but that he could call from the 390 prefix to the 272 prefix without incurring such charges.

In an additional letter filed on September 14, 2007, Mr. Ware clarified his June 16 letter and also proposed total toll free dialing between the exchanges of Wampee, Myrtle Beach, and North Myrtle Beach.

Horry Telephone Cooperative (HTC) and HTC Communications, Inc. (HTCC) have indicated to the Office of Regulatory Staff (ORS) that Mr. Ware's complaint is the only complaint of which they are aware regarding these issues, and ORS has received no other consumer complaints. ORS is not aware of any need or general desire among the consumers in the area for the changes sought by Mr. Ware.

Given that ORS has not received any other inquiries or complaints for the service requested by Mr. Ware, and given that other customers could be financially impacted if the requested service is implemented, ORS respectfully recommends the Commission carefully balance the desires of Mr. Ware and the impact his request would have on other customers and the companies in the area.

Please accept the original of this letter for filing and return the copy enclosed to me in the envelope provided. Thank you for your assistance in this matter. If further information is needed, please do not hesitate to let me know.

Sincerely,

Shealy Boland Reibold
Shealy Boland Reibold

cc: Margaret M. Fox, Esquire
Steven W. Hamm, Esquire
Richard Ware